

GDPR

The UK Debt Expert is a trading style of Argyle Financial Services & Planning Limited.

This GDPR highlights out how Argyle Financial Services & Planning Limited collects personal data from you, and how we will use and store this information.

If you want to see the detailed version of this, you can read our full privacy policy on this site, but this GDPR statement highlights key points you should be aware of.

How your data will be used

Argyle Financial Services & Planning Limited would like to provide you with information using various contact strategies, including through email subscription, SMS and via telephone with details of products and services that may be of interest to you.

There will be times we would like to pass your details to carefully selected companies and third parties, however, we will ensure we get your permission before doing so.

If you do not want us to use your information for marketing purposes to update you on latest products and services and those from third parties, please untick this box on the website.

Where we collect your personal data

We will only collect relevant personal information, including where necessary sensitive personal data, about you when you apply to us, and any additional information provided by you or others in various ways, including:

- When you complete an application form, contact form or quiz requesting a call back.
- When you take part in market research, competitions and promotions provided by, or on behalf of Argyle Financial Services & Planning Limited
- Information Argyle Financial Services & Planning Limited receives from business partners, and from other organisations such as credit reference agencies and fraud prevention agencies.
- Please note that for quality and training purposes, telephone calls to our offices will be recorded and monitored.

What happens to your information when you provide it?

Personal information provided to us could be used in various ways, including:

- Responding to enquiries, requests or complains.
- For product administration and to notify you of any important changes or developments to the products and services we provide to you.
- For crime detection, prevention, and prosecution and to keep our website safe and secure.
- For audit and debt collection.

- If you provide personal information about someone else, for example a joint application, you must only do so with the consent of the other person. If you enter into a product jointly with another person your data will be shared with the other person.
- We take the protection of personal data very seriously and we will maintain appropriate safeguards to ensure the security and privacy of the information you have provided.

Deleting your information

Should you, for any reason, become concerned the personal information and details we hold about you is incorrect or would like your personal information to be removed from our records, please contact us by email at marketing@argylefs.co.uk. We will be happy to review, update or remove information as appropriate. It's important to note that we will keep your information unless you ask us to remove it.

If you are an Argyle Financial Services & Planning Limited client, we will be unable to delete your information for six years – even after your debt arrangement is complete. However, you should note the information held can be amended if required.

To request a copy of the personal data we hold on you, please get in touch using the email address above.

What are cookies?

When using theukdebtexpert.co.uk some information may be collected automatically using 'cookies'. These are small text files which help us understand how our websites work, they can be temporary or permanent. By accessing and using this site, you consent to the use of cookies.

Temporary cookies form part of the security process while you are using the website; permanent cookies identify the link you used to find our website, check your browser so that we can make sure that our website and services work well with your computer and to help us monitor traffic on our website.

Changes to this policy (on screen)

Any changes we may make to this policy in the future will be posted on this page so you can keep up to date with our policies and how they affect you.

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